

MEETING: Community Health, Environment, & Culture Committee

DATE: August 26, 2021

DEPARTMENT: Government and Public Affairs (GPA) and Information Technology Services Department (ITSD)

DEPARTMENT HEAD: Jeff Coyle and Craig Hopkins

COUNCIL DISTRICTS IMPACTED: City-wide

SUBJECT: SASpeakUp Portal Project Update Briefing

SUMMARY:

This presentation will provide the Community Health, Environment and Culture Committee with an update on the SASpeakUp portal project. The presentation will provide an overview of the project scope, outline completed deliverables and provide a timeline for final implementation of the project.

BACKGROUND INFORMATION:

On February 4, 2020, City Council approved a contract with PrimeGov and Public Input to develop a comprehensive resident focused public participation platform. The SASpeakUp Portal, formerly known as the Resident Connection Platform, is a technology solution that allows the Mayor, City Council and City staff to better engage with residents.

The project includes five major components:

- Constituent Management
- Meeting Management
- Boards & Commissions
- Survey Management
- Calendar Management

These five components will ensure better engagement with residents through more transparent and accessible software. The software is intended to enhance the resident's experience with the City by allowing residents to manage their relationship with the City.

ISSUE:

GPA and ITSD will brief the Community Health, Environment and Culture Committee on the status of the SASpeakUp Portal project.

ALTERNATIVES:

This item is for briefing purposes only.

FISCAL IMPACT:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.